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|  | **DYLAN RALPH** |
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| Cellular 749-6062 | #26 Archer Road Mahaica |
| Cellular 714-1119 | Point Fortin |
| Home 648-6436 | [dylanralph@ymail.co](mailto:dylanralph@ymail.com)m |
| **Date of Birth** | 19TH OCTOBER 1993 |
| **Education** | Currently Pursuing a Diploma in Software Engineering at the  University of Trinidad & Tobago (San Fernando Technical Institute)  (Part Time)  UNIVERSITY OF THE WEST INDIES, SAN FERNANDO (2013) |
|  | Diploma in Business Management (Higher)  (Management of Information Systems Pathway) |
|  |  |
|  | COMPUTER FUNDAMENTALS Grade B |
|  | PRINCIPLES OF PROGRAMMING Grade C |
|  | COMPUTER APPLICATIONS IN BUSINESS & FINANCE Grade C |
|  | ORGANISATIONAL BEHAVIOUR Grade B |
|  | HUMAN RESOURCE MANAGEMENT Grade B |
|  | INFORMATION SYSTEMS PROJECT MANAGEMENT Grade C |
|  | SYSTEMS ANALYSIS AND DESIGN Grade C  MARKETING POLICY,PLANNING and COMMUNICATION Grade C |
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|  | November 2012 CSEC : |
|  | ADDITIONAL MATHEMATICS Grade C |
|  | UNIVERSITY OF THE WEST INDIES, SAN FERNANDO (2010)  Basic Computer Repairs & Maintenance Grade B-  SAN FERNANDO CENTRAL SECONDARY SCHOOL. (Mod Sec) |
|  | CSEC (2010): |
|  | MATHEMATICS Grade 1 |
|  | ENGLISH LANGUAGE Grade 2 |
|  | ENGLISH LITERATURE Grade 2 |
|  | PRINCIPLES OF BUSINESS Grade 2 |
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| **Additional Qualifications** | Class 3 & 4 Drivers Permit |

**Career Objective** A position in a results-oriented company that seeks an ambitious and career conscious person, where acquired skills and education will be utilized towards continued growth and advancement

**Work Experience** Dr.Berry ltd (May 2016 – October 2017) – Position: Repair technician

(Installing and troubleshooting of windows, android and apple devices. Managing a LAN consisting of computers and printers and other devices. Repairing desktops and laptops and tablets as well as other devices. Changing of LCD screens on cellphones and tablets and also flashing, unlocking and removing viruses on various devices)

**Personal References**

Available upon request

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